



Warranty

Quality Pledge & Warranty



Westinghouse



Leading Warranty

We believe Westinghouse heating and cooling products are the best available.

That's why we offer a 10-year limited warranty on all parts, and we'll replace your entire unit should a compressor or furnace heat exchanger fail within the first 10 years* of purchase.



Here's how our Quality Pledge works: Your Westinghouse heating and cooling unit(s) will be replaced with new equivalent equipment should your compressor or furnace heat exchanger fail during the first 10 years* (with product registration) or 1 year (without product registration) of ownership. A labor fee up to \$250 will be paid to the servicer to help replace the failed piece of equipment under a Quality Pledge. Westinghouse split systems must be installed with a Westinghouse matched indoor coil or air handler.



Here's how our parts warranty works: All parts on your Westinghouse heating and cooling unit(s) are covered by a 10-year limited warranty with product registration, or 5-year limited warranty without product registration. Air handlers and coils carry a 5-year all parts limited warranty and when installed with a matched outdoor unit, will carry the outdoor system warranty. Westinghouse Builder's Series models carry a 5-year all parts limited warranty and a 5-year compressor warranty.



Also, when registered, furnaces that carry a 20-year limited heat exchanger warranty will be upgraded to a limited lifetime heat exchanger warranty.

Simply register online at www.westinghousehvac.com or return your product warranty form, and your limited parts Warranty and Quality Pledge will be upgraded from 5 to 10 years.

EXTENDED WARRANTY PROTECTION: While your Westinghouse warranty covers parts, the cost of labor charged by your contractor for service and repair is not covered. However, extended labor protection plans are available to cover labor costs associated with repairs. Your contractor may offer various coverage plans; we recommend you look for the Contractors' Preferred Protection Plan brand approved for Westinghouse.

LIMITATIONS: For all systems not registered within 60 days of purchase, the 5 year parts limited warranty and standard Quality Pledge applies. Standard compressor and furnace heat exchanger warranties apply for applicable products not registered. See actual warranty for details. Warranty and Quality Pledge are applicable to original owner; single-family, owner-occupied residences. This extended product coverage is non-transferable. See warranty document for coverage on commercial and multi-family properties if applicable.

* ES/ET models carry a 1-year Quality Pledge when registered.



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