

# Comfort Quality Pledge and Warranty



**FRIGIDAIRE**

COMFORT THAT FITS YOUR LIFE





## FRIGIDAIRE UNITS OFFER AN INCREDIBLE CUSTOMER PROMISE THAT PROTECTS YOUR INVESTMENT FOR YEARS TO COME.

Every Frigidaire product offers one of the best warranties in the industry – a 10-year limited warranty on all parts. Plus our proprietary Comfort Quality Pledge states that if within the first 10 years\* the compressor or furnace heat exchanger fails, we will replace the entire unit.

### Here's how our Comfort Quality Pledge works.

Your Frigidaire heating and cooling unit(s) will be replaced with new equivalent equipment should your compressor or furnace heat exchanger fail during the first 10 years (with product registration) or 1 year (without product registration) of ownership. A labor fee up to \$250 will be paid to the servicer to help replace the failed piece of equipment under a Comfort Quality Pledge. Frigidaire split systems must be installed with a Frigidaire matched indoor coil or air handler.



### Here's how our Parts Warranty works.

All parts on your Frigidaire heating and cooling unit(s) are covered by a 10-year limited warranty with product registration, or 5-year limited warranty without product registration. Air handlers and coils carry a 5-year all parts limited warranty and, when installed with a matched outdoor unit, will carry the outdoor system warranty. Frigidaire Builder's Series models carry a 5-year all parts limited warranty and a 5-year compressor warranty. Also, when registered, furnaces that carry a 20-year limited heat exchanger warranty will be upgraded to a limited lifetime heat exchanger warranty.

Simply register online at [www.frigidaire.net](http://www.frigidaire.net) or return your product warranty registration form, and your limited parts Warranty and Comfort Quality Pledge will be upgraded from 5 to 10 years.

**LIMITATIONS:** For all systems not registered within 60 days of purchase, the 5 year parts limited warranty and standard Quality Pledge applies. Standard compressor and furnace heat exchanger warranties apply for applicable products not registered. See actual warranty for details. Warranty and Comfort Quality Pledge are applicable to original owner; single-family, owner-occupied residences. This extended product coverage is non-transferable. See warranty document for coverage on commercial and multi-family properties if applicable.

**EXTENDED WARRANTY PROTECTION:** While your Frigidaire warranty covers parts, the cost of labor charged by your contractor for service and repair is not. However, extended labor protection plans are available to cover labor costs associated with repairs. Your contractor may offer various coverage plans; we recommend you look for the Contractors' Preferred Protection Plan brand approved for Frigidaire.

### Frigidaire fits your life.

- **Delivering peace of mind unit after unit.** Every unit is checked at least three times during each manufacturing stage. This is an average of 150 quality checks as your unit is being built. In addition, all electrical and mechanical components are 100% fired and tested on the manufacturing line. You are assured a quality unit is delivered to your home.
- **Extending the life of your unit.** High quality does not just happen. It must be engineered from the start. All products are designed for maximum performance.
- **Total comfort never felt so good or sounded so quiet.** Great airflow and quiet performance are part of the Frigidaire comfort equation.
- **Designed for easy care.** Smooth and practical lines make your Frigidaire product eye-appealing. All outdoor units are finished with a silicone-protective polyurethane finish. This step helps to protect your unit from erosion and scratches.
- **Built to last.** Your unit will provide years of trouble-free and reliable service.

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[www.frigidaire.net](http://www.frigidaire.net)

\* ES/ET models carry a 1-year Comfort Quality Pledge when registered.